

## **News from Jenner House – September 2008**

- **Flu Vaccinations**

The Flu vaccination period will soon be upon us and the Practice is going to hold two Saturday morning sessions again this year with the support of the 'Friends of Jenner House'.

These sessions will be 'Turn up on day' with no Pre Booking, however to ensure a steady flow the following will apply:

**Saturday 11<sup>th</sup> October 2008, Surname commencing:**

A to C – between 9.00am and 10.00 am

D to F – between 10.00 am and 11.00 am

G to K – between 11.00 am and 12 noon

**Saturday 18<sup>th</sup> October 2008, Surname commencing:**

L to N – between 9.00am and 10.00 am

O to S – between 10.00 am and 11.00 am

T to Z – between 11.00 am and 12 noon

Additional clinics will be scheduled after these dates for those patients unable to make either of the Saturday's.

- **Patient Survey**

The results of a patient survey undertaken by the Department of Health were published at the beginning of July; a copy can be obtained from the reception desk or the results can be viewed online at:

<http://www.dh.gov.uk/en/Publicationsandstatistics/PublishedSurvey/GPpatientsurvey2007/index.htm>

The Practice will perform its own Patient Survey at the beginning of September, the results of which will be fed back later in the year.

- **Staff**

The beginning of August brings a change to the Practice with the commencement of Dr Rachel Williams, GP Registrar who commenced on the 6<sup>th</sup> August 2008. Dr Williams will be with the Practice for the next year whilst she completes her training.

- **Practice Website**

Don't forget, up to date information on all the services provide by the Practice can be found on our website <http://www.oldharlowhealth.co.uk/> or the NHS website <http://www.nhs.uk/Pages/homepage.aspx>, this site also provides information on how the surgery performs nationally.

- **Contact details**

If you move home or change your telephone contact details please let the reception staff know as soon as possible. We need to ensure that your medical record is kept up to date and will enable us to contact you if the need arises.

David Bell  
Practice Manager